

Aire Networks is a wholesale telecommunications services operator that, under the premise "*Together we connect the world*", offers connectivity, MVNO/E, VoIP, audiovisual, cloud, UCaaS, managed services, data centre and security services to companies and public bodies in order to accompany them in their digital transformation processes.

This Policy applies to all relevant stakeholders who are involved in the provision of services.

For the correct performance of the business activities, as well as the services provided, Aire Networks has a Management System based on the ISO 9001 Quality Management standard and the ISO 14001 Environmental Management standard.

For this reason, Aire Networks has established its Quality and Environmental Policy based on the following principles:

- To comply with all **legal requirements and other requirements** to which Aire Networks subscribes relating to the quality of services and the impacts associated with environmental aspects while respecting our environment.
- Establish and review quality and environmental objectives and indicators on an annual basis through senior management leading to decision making.
- Maintain and continuously improve the effectiveness of the Quality and Environmental Management System to enhance the quality of services provided.
- To obtain the **satisfaction** of clients, professionals, collaborators and suppliers, committing itself to the **continuous improvement** of services and adequate attention to control and reduce the number of incidents.
- To improve internal processes taking into account quality, as well as the **prevention of pollution** and the **preservation of natural resources** that may be produced as a consequence of the activities associated with the services provided, all of this bearing in mind the needs of all stakeholders.
- To promote **communication, training and awareness** of the organisation's professionals in relation to the Quality and Environmental Management System.
- **Raise awareness** among suppliers to ensure that their work is carried out with maximum respect for the environment from a life-cycle perspective and the quality of services.
- Minimise the **environmental impacts** of the activities carried out, through **efficient energy use and resource conservation, waste reduction and pollution prevention in order to improve environmental performance**.

Finally, it is important to note that this Policy is reviewed on a regular basis to ensure that it is fit for purpose and up to date.

Raúl Aledo Coy

CEO

Elche, 23 September 2024

